

Valere Inside

Glen Eagle Estate
Kempton Park
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M: +27790561423

E: traceybf@valereinside.co.za

W: www.valereinside.co.za



Terms and Conditions

Last Updated: 5/02/2026

1. Introduction

Welcome to Valere Inside.

These Terms and Conditions govern the services provided by **Valere Inside (Pty) Ltd 2025/539927/07**, a company registered in South Africa, and its affiliates.

By engaging with our services, you agree to these terms.

2. Definitions

- **"Client"** refers to any individual or entity engaging Valere Inside for services.
- **"Services"** refer to training, consulting, wellness programs, strategic advisory, and any associated offerings.
- **"Agreement"** refers to the service-level contract or written confirmation of services to be rendered.

3. Scope of Services

Valere Inside offers:

- Corporate Performance & Training
- Strategic Consulting & Bespoke Solutions
- Human-Centred Wellness & Growth

Services are customised based on client needs and outlined in a formal agreement or proposal.

4. Booking and Confirmation

All services must be confirmed in writing. Bookings are considered final upon:

- Written acceptance of the proposal.
- Signed agreement or email confirmation; and
- Receipt of any required deposit or upfront payment.

5. Fees and Payment

- All fees are quoted in South African Rand (ZAR).
- A 50% deposit is required upon confirmation unless otherwise agreed.
- The balance is payable on completion of service or as per invoice terms.
- Late payments may incur a 2% interest per month and may result in suspension of services.

Director: Tracey B Fidler
Valere Inside (Pty) Ltd Reg: 2025/539927/07
COMENSA Membership: 15076
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6. Cancellation and Rescheduling

- Cancellations made with at least 3 days' notice: no penalty, deposit will be refunded or credited.
- Less than 2 days' notice: 50% of the fee retained or invoiced.
- Less than 24 hours: 100% of the agreed fee is payable.
- Rescheduling is permitted where possible, subject to mutual availability.

7. Client Responsibilities

- Provide timely access to information, personnel, and resources as needed.
- Ensure participation and engagement by relevant staff or individuals.
- Respect confidentiality and intellectual property.

8. Confidentiality

All client information is treated as confidential. Valere Inside agrees not to disclose any personal, strategic, or proprietary data shared during the engagement without written consent, except where legally required.

9. Code of Ethics & Compliance

Valere Inside adheres to **COMENSA & CIMA Codes of Ethics and Professional Conduct**. We commit to integrity, transparency, and respect in all engagements.

10. Data Protection & AI Usage

Valere Inside is committed to the protection of personal information in accordance with the **Protection of Personal Information Act (POPIA)**. We take all reasonable and necessary technical and organizational measures to ensure the integrity and confidentiality of data under our control. This includes, but is not limited to, the use of secure AI processing environments where 'Activity Tracking' and 'Data Training' features are disabled to prevent the permanent storage or secondary use of confidential information by third-party model providers.

While we leverage advanced technologies to enhance our services, we maintain a 'privacy-by-design' approach to ensure that your proprietary data remains protected to the best of our ability and is never utilized to train public machine-learning models.

11. Intellectual Property

All training materials, models, systems, and tools developed by Valere Inside remain the intellectual property of Valere Inside unless otherwise agreed in writing. Clients may use materials for internal / personal purposes only.

12. Limitation of Liability

Valere Inside will not be liable for any indirect, incidental, or consequential loss arising from the use of our services. Our liability is limited to the total amount paid by the client for the specific engagement.

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13. Force Majeure

Neither party shall be held liable for failure to fulfil obligations due to causes beyond their reasonable control, including natural disasters, strikes, or pandemics.

14. Governing Law

These terms are governed by the laws of the Republic of South Africa. Any disputes shall be subject to the jurisdiction of South African courts.

15. Amendments

Valere Inside reserves the right to amend these Terms and Conditions. Clients will be notified of significant changes in writing or via our website.

Because thriving businesses are built by whole, self-aware people.

Sources:

Google

GenAI

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